

Minimising Risks for your overseas travellers



International SOS is the world's largest provider of medical assistance, international healthcare, security services and outsourced customer care. Our unique expertise enables International SOS to manage for clients the health and safety risks facing their international travelers, expatriates, and global workforce.

If you have staff living or travelling overseas, you have a duty of care to protect their well-being. This means understanding the risks of travel, minimising those risks, and having procedures in place to respond to employee needs. International SOS offers services which have been designed specifically to help you meet that duty of care.

International SOS is dedicated to safeguarding the health and safety of your travelling staff. As the world's largest medical and security assistance company, International SOS provides services to over 7,000 clients worldwide, many of whom are educational institutions. 24/7 response to routine or emergency enquiries is provided through its network of Alarm Centres, offices and clinics in 69 countries.

'Travel Safe' membership with International SOS delivers services over and above those offered by your insurance company. International SOS liaises direct with your management and staff so that you make the decisions regarding your employees' well-being. Regardless of whether the issue is covered by insurance, you retain the ability to ensure care is provided. 'Travel Safe' membership consists of ;

- Pre-trip advice and information about destinations including medical conditions, medical and security advice, vaccination recommendations, travel and cultural tips (available 24/7 either online or by telephone)
- Destination specific information regarding security risks and how to avoid them
- Immediate response to emergency and routine medical and security enquiries
- Direct communication with your management to enable fully-informed decisions about employee well-being
- Access to International SOS Clinics operating in developing countries exclusively for members
- Referrals to medical providers and arrangement of appointments
- Complete medical and security evacuation services
- Claims processing

Through its global network, International SOS offers the most extensive knowledge of medical conditions and facilities around the world, as well as a 24/7 link to a global team of security specialists and access to Intl.SOS information and logistic resources. These services mean that any medical or security issue is dealt with in a controlled and professional manner. Disruption to your business operations is minimised while staff and family members can be confident in the management of any crisis. Intl.SOS helps you minimise the risks of international travel.